

# **USER AGREEMENT**

## **for Messenger Integration with the Fusion AI Service**

This User Agreement (hereinafter – the "Agreement") governs the relations between Fusion AI Limited Liability Company (hereinafter – the "Service Provider") and the platform user (hereinafter – the "User") in connection with the integration of the User's messengers with the Fusion AI service, located at <https://fusion-ai.app> and its subdomains (hereinafter – the "Service").

### **1. General Provisions**

1.1. The User's use of the Service constitutes acceptance of the terms of this Agreement.

1.2. In the event of disagreement with the terms of this Agreement, the User must cease using the Service.

### **2. Subject of the Agreement**

2.1. The Service Provider grants the User access to the Service for the integration of messengers in order to automate and process messages from messenger users.

2.2. The User undertakes to use the Service exclusively for lawful purposes and in accordance with the terms of this Agreement.

### **3. Rights and Obligations of the Parties**

#### **3.1. The Service Provider is obligated to:**

- provide the User with access to the Service;
- provide technical support and consultations on matters related to the use of the Service.

#### **3.2. The User is obligated to:**

- not use the Service for purposes that are contrary to the legislation of the Kyrgyz Republic;
- ensure the confidentiality of access credentials to the Service and not disclose them to third parties;
- not perform actions that could disrupt the operation of the Service.

### **4. Confidentiality and Data Protection**

4.1. The Service Provider ensures the confidentiality and security of data transmitted by the User through the Service, in accordance with the Privacy Policy published on the Website.

4.2. The User agrees that the Service Provider may process and store messages and personal data for the purpose of ensuring the functionality of the Service.

### **5. Limitation of Liability**

5.1. The Service Provider shall not be liable for any direct or indirect losses incurred by the User as a result of improper use of the Service, the User's breach of the terms of this Agreement, or technical failures in the operation of the messengers integrated with the Service.

### **6. Amendments and Modifications**

6.1. The Service Provider is entitled to amend this Agreement without prior notice to the User. The updated version of the Agreement shall take effect from the moment of its publication on the Website.

## **7. Final Provisions**

7.1. All disputes and disagreements arising in connection with this Agreement shall be resolved through negotiations between the Parties. In the event that disputes cannot be settled through negotiations, they shall be referred to the court at the place of registration of the Service Provider in accordance with the legislation of the Kyrgyz Republic.

7.2. This Agreement takes effect from the moment the User begins using the Service and remains in force for the entire period of its use.

### **Service Provider Details:**

Full name: Fusion AI Limited Liability Company

Abbreviated name: Fusion AI LLC

Email address: mail@fusion-ai.app

TIN: 02207202510267